



Property Management INC.

Dear residents,

The Board is excited to inform you of important changes in our community. After much consideration, the Board has voted to switch management companies from Community Solutions to Property Management Inc (PMI). The transition from Community Solutions to PMI is expected to be completed by Oct 1, 2018.

In researching management companies, the Board focused on 3 factors:

Experience and Reputation

PMI was founded in 2008 and now has over 200 office locations nationwide. They manage 600 communities and 40,000 association units across the states. While they have a national footprint, each office is locally owned and operated. The managing office of our community is owned by PMI Corporate, so our community will get the added value and expertise of their corporate staff.

PMI has several divisions within the company from managing time shares and rental properties to managing HOA communities. With 111 ratings averaging 4.3 out of 5 stars on Google it is clear that clients who are with PMI, stay with PMI, and recommend PMI!

Management Procedures

PMI was the clear leader. By utilizing their reporting and management software, management and residents will easily be able to send in requests, and receive clear and concise follow-up and resolutions. Every homeowner will be able to see what their account balance is in real time. Homeowners will also be able to pull down any community documents such as financial reports, by-laws, CC&R's etc.

We look forward to moving our community forward with PMI as they offer the personal touch of a local company as we found with Community Solutions, but the backing of a large national corporation to ensure that our community is taken care of now and for years to come.

Please note: The annual meeting will be October 4th, location TBD, and will be run by our new management company PMI. Starting October 1, all residents will pay HOA monthly dues to PMI. Directions on how to change direct deposits, and where payments can be sent will follow shortly. During the transition period requests and inquiries from residents may experience delayed response. Please be patient.

Sincerely,
Your neighbors on the HOA Board